

## How to Install RMH Direct Pay

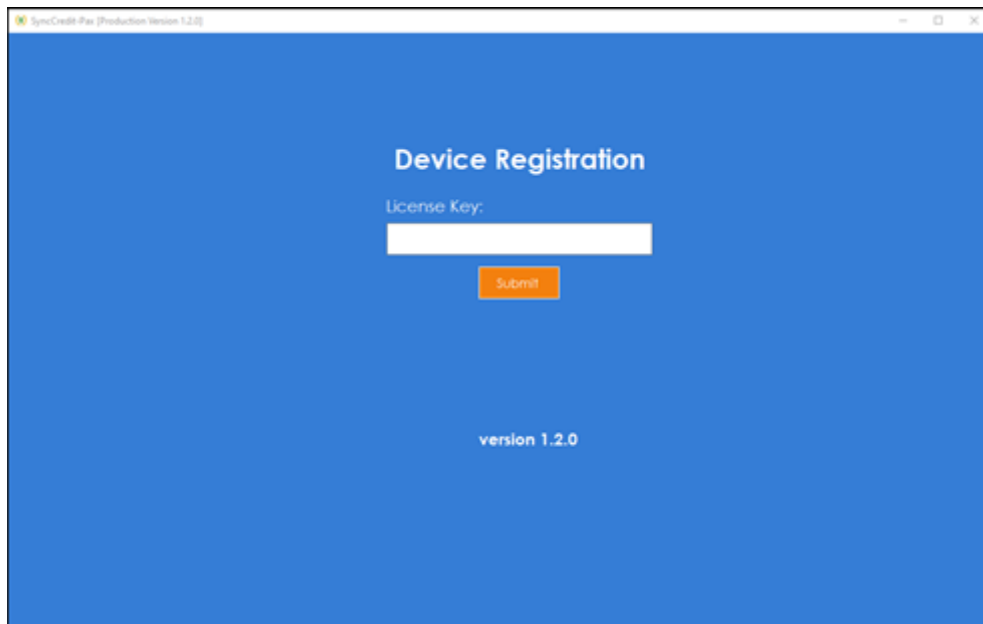
Note: If you have not submitted the specific details for your merchant installation already, please do so [here](#) and we will reach you with your site licenses.

### ➤ Step 1



**Run Install File as Administrator**

### ➤ Step 2



**Enter the Provided 12 digits License Key AAAA-BBBB-CCCC**

➤ **Step 3**

SyncCredit-Fax (Production Version 1.2.0)

UserName:

Password:

Production Version 1.2.0

**Enter Your Credentials**

➤ **Step 4**

SyncCredit-Fax (Production Version 1.2.0)

### Server Configuration

**Settings**

- Register
- Server
- Tender
- Batch Close

**Transactions List**

version 1.2.0

#### Primary Database Server

Host/IP\*:  Port\*:

Database Name\*:  Password\*:

User\*:

#### Secondary Database Server

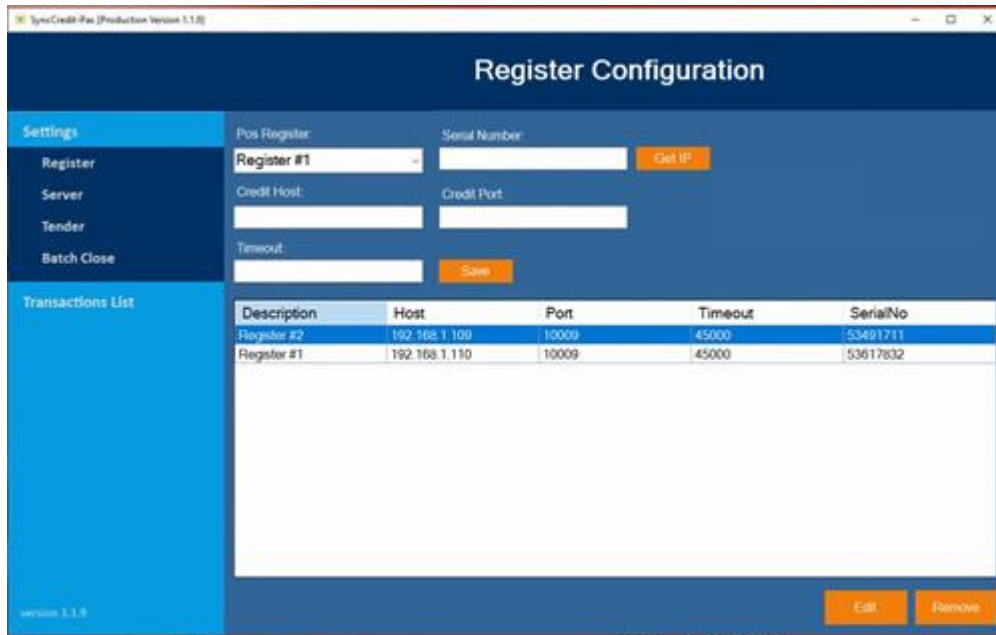
Host/IP\*:  Port\*:

Database Name\*:  Password\*:

User\*:

**Fill Out the Server Information and Click Submit**

➤ **Step 5**

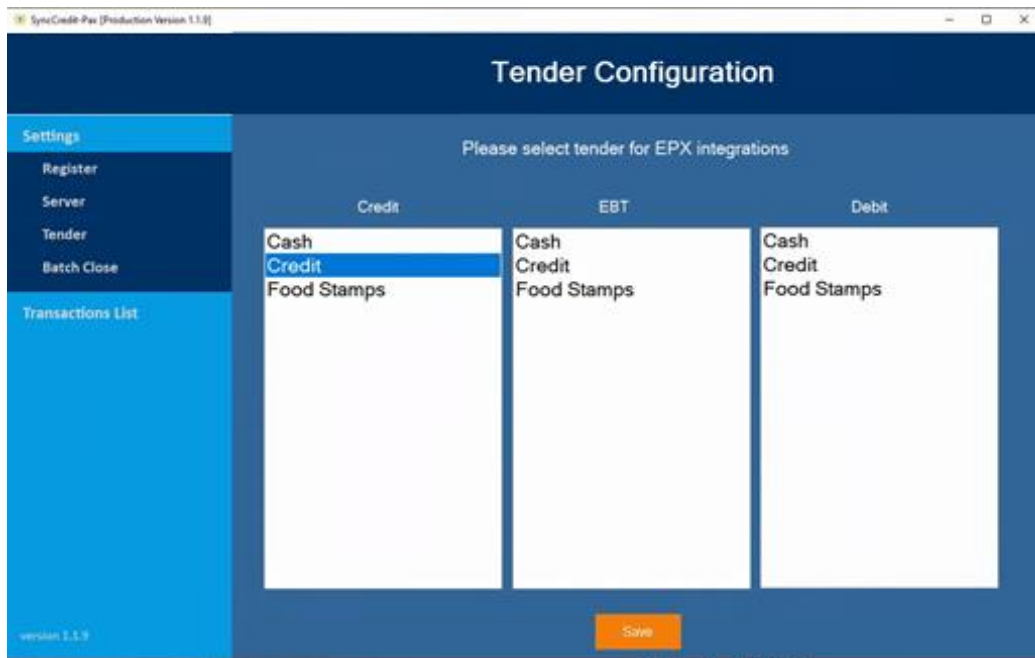


**Register will show up automatically. Please Fill out the S/N of Paxs300 Terminal.**

**Click Get IP and IP Address will appear. Please Fill Out Time out 45000 (45 Seconds)**

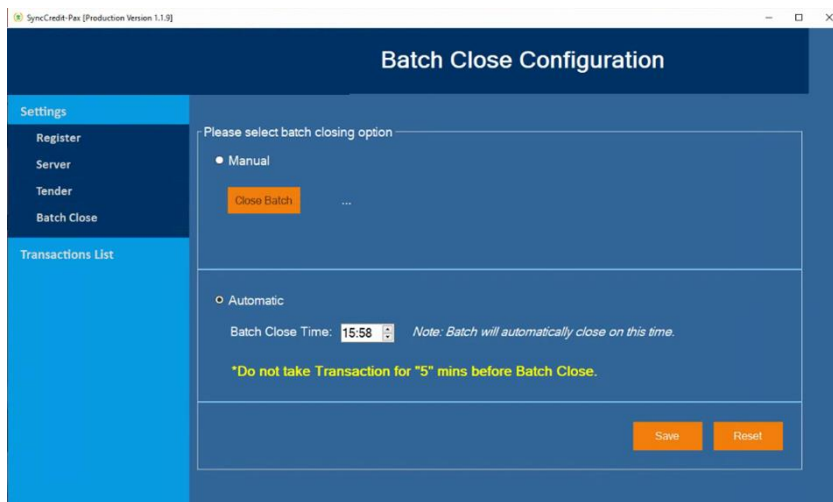
**Note: IP will only appear if POS Auto Register Option is Enabled under Terminal Register in EPX Application**

➤ **Step 6**



**Select the Tender which is going to be used on POS**

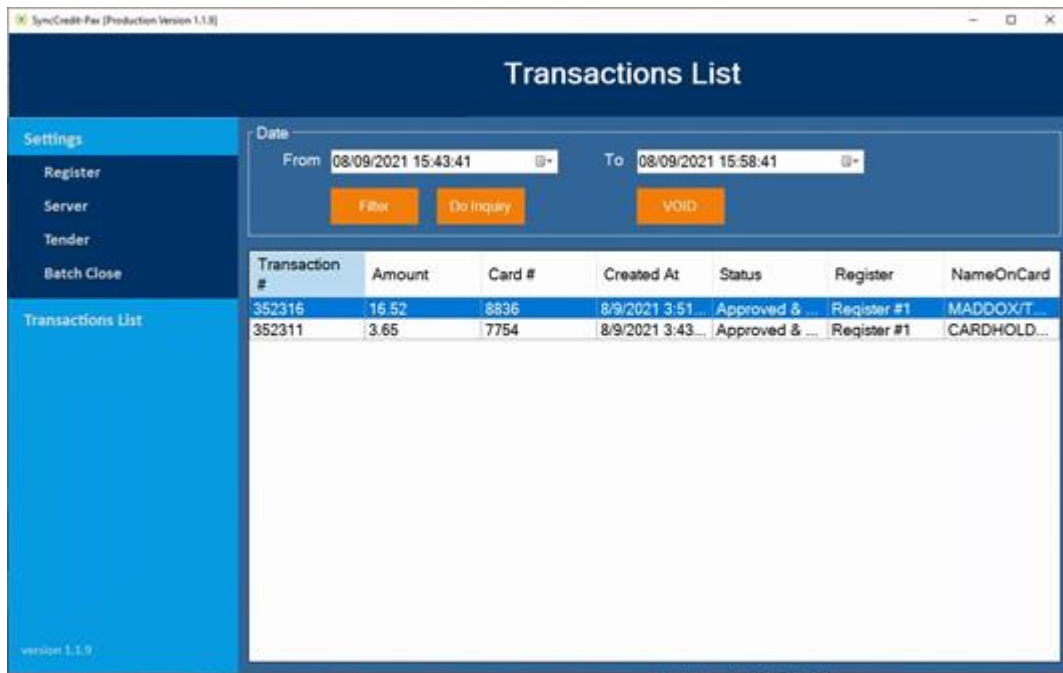
➤ **Step 7**



**Manual Batch button will close batches from all Credit Card Terminals**

**Automatic Batch close time is not required if It is set under EPX Application**

➤ **Step 8**



**Filter Transaction: Choose Date and Time In order to Lookup Transactions.**

**Void Transaction: Select the Transaction and Click Void in order to void the Transaction**

**Note: You can not VOID the Transaction if Batch is closed.**